



We call you
Memorable Mister
Merrett. It's been
2 years since your
keynote and we still
talk about it today!





HOW TO INSPIRE AN ADORED TEAM AND CUSTOMER CULTURE WITH HOSPITALITY MAGIC

Welcome to an immersive and refreshing wonder experience, with deeply meaningful insights to stand out with heart, presence and imagination. Savour a spacious and soul-warming environment to rediscover your sense of wonder - then sit back and relish the transforming ways to make your team and customer experience radiate with uncomplicated joy.

Enjoy discovering how to:

- ★ Lead an adored culture filled with appreciation and joyful team spirit.
- ★ Inspire best-in-class customer service innovation and differentiation.
- * Establish a radiant workplace with imagination, connection and presence.

Other goodies for your inspiration

Everyone will leave with a new set of wings, feeling refreshed and inspired having also learnt the secrets to:

- ✓ Nurture a thriving workplace through curiosity, fun and play.
- Create clear competitive advantage through wizardry word magic.
- ✓ Apply luxury hotel methods of performing every day delight.

Bringing Wonder Back to Life is an ideal stand alone event **keynote**, **workshop**, or can be customized as an **extended half-day program**. All highly tailored to your timings, requirements and specific outcomes.



Such a heartwarming message. My all-time favourite session over 10 years attending the SHFM conference.



Director ConocoPhillips



BECOME AN EMPLOYER OF CHOICE THROUGH THE SUPERPOWER OF HUMAN-SPIRITED LEADERSHIP

Welcome to a revitalising and thought-provoking wonder experience, with international best-practice examples of becoming a role model leader. Savour inspiring methods to embrace the modern workplace and become known as an employer of choice. Recharge your senses to lead an adored culture with humility, appreciation and recognition.

Enjoy discovering how to:

- ★ Positively uplift your culture through the craftsmanship of care.
- * Attract and retain employees with human-spirited leadership.
- ★ Become an employer of choice with best-practice authenticity.

Other goodies for your inspiration

Everyone will leave with a new set of wings, feeling refreshed and inspired having also learnt the secrets to:

- ✓ The backstage magic performed by luxury hotel leaders.
- ✓ Lead memorable meetings, performance reviews and onboarding.
- ✓ Inspire best-in-class customer service through the habit of gratitude.

Leading with Wonder is an ideal stand alone event **keynote**, **workshop**, or can be customized as an **extended half-day program**. All highly tailored to your timings, requirements and specific outcomes.



WIZARDRY WORD MAGIC

KEYNOTE, WORKSHOP OR EXTENDED HALF-DAY PROGRAM

The feedback was off the charts! I would say Peter is one of the top five Customer Service speakers. Not just in Australia, but the world!



DALE BEAUMONT

Chief Executive Officer

BusinessBlueprint

DISCOVER THE SECRETS TO SPARK MAGNETIC CONNECTION THROUGH EXPRESSION

Welcome to a deeply refreshing and uplifting wonder experience to inspire, invigorate and differentiate your brand, products and services - with wizardry word magic. Learn the simplistic ways of elevating your credibility, connection, and profitability, and shine a new bright light of expression across your business.

Enjoy discovering how to:

- ★ Inspire competitive advantage through the power of words.
- ★ Create irresistible team and customer connection through expression.
- ★ Add transformative brand and business value without spending a Cent.

Other goodies for your inspiration

Everyone will leave with a new set of wings, feeling refreshed and inspired having also learnt the secrets to:

- √ The persuasive expression of professional chefs.
- ✓ Best in class word creativity of adventurous brands.
- ✓ Daring to be different and taking the time to think.

Wizardry Word Magic is an ideal stand alone event **keynote**, **workshop**, or **c**an be customized as an **extended half-day program**. All highly tailored to your timings, requirements and specific outcomes.



A must experience for any business that wants to increase employee and customer engagement.



BELINDA FALZON

Chief Operating Officer

KINGP/N

UNCOVER THE LOST RECIPES OF LIFE, LEADERSHIP AND SERVICE WITH WONDER

Welcome to a joyful and liberating full day learning extravaganza like you've never experienced before. Feast upon this full-of-surprises spectacular with one simple goal - to rediscover your sense of wonder and make your business stand-out for all the right reasons. This is definitely not another training session, but a moment of great celebration, imagination and culture transformation. Relish copious amounts of refreshing encouragement and inspiration - to create a vibrant human-spirited culture with best-in-class service excellence.

Enjoy discovering how to:

- ★ Uplift, connect and lead a culture with heart and joyful team spirit.
- ★ Inspire best-in-class customer service innovation and differentiation.
- * Establish a radiant workplace with imagination, connection and presence.

Other goodies for your inspiration

Everyone will leave with a new set of wings, feeling refreshed and inspired having also learnt the secrets to:

- ✓ Nurture a thriving workplace through curiosity, fun and play.
- ✓ Create clear competitive advantage through wizardry word magic.
- ✓ Apply luxury hotel methods of performing every day delight.

Wonderlicious is a fully customized, immersive and interactive **full day of** wonder learning experience. All highly tailored to your timings, requirements and specific outcomes.



Peter captured our attention the moment we walked into the workshop and the excitement of his magic touch never stopped.



REBECCA HANNER

Senior Vice President



TRANSFORMATIVE TECHNIQUES FOR SPEAKING AND PRESENTING WITH INFLUENCE

Do you have an important presentation or pitch coming up that could benefit from some refreshing support? Would you like to engage your audience and amplify your speaking influence in the spotlight?

Welcome to an uplifting learning experience to help you plan, prepare and perform your next presentation with confidence. This is a workshop filled with an array of impactful tips, tricks and methodology that Peter has learned from performing in 11 countries, as a Professional Speaker.

Enjoy discovering how to:

- ★ Make your next presentation stand-out for all the right reasons.
- * Structure content and prepare a memorable opening and closing.
- ★ Practice vocal pace, volume, tonality, pausing and body language.

Other goodies for your inspiration

Everyone will leave with a new set of wings, feeling refreshed and inspired having also learnt the secrets to:

- √ Map out and prepare audience engagement and connection.
- √ Warm-up and breathing techniques to find calm composure.
- ✓ Create slides that inspire and support your message.

Be the Voice of Wonder is a fully customized program, that can be delivered as a group workshop, an extended half-day program or as a one-to-one coaching experience. All highly tailored to your timings, requirements and specific outcomes.



PROGRAM DESIGN AND DELIVERY STYLE

Peter's programs are immersive, refreshing and emotionally connecting. His top focus is to ensure his audience has an impactful and memorable experience that lives on way past the event day.

LOVE

Every program is a work of love and heart. Performed with playful and engaging interaction. To provide renewed focus, connection, and inspiration.

CONNECTION

From a boardroom of ten to an auditorium of several thousand, Peter creates a welcoming, inviting and intimate campfire environment.

MEANING

A distinct difference with his delivery, he never talks 'to' only 'with' his audience. Peter uses props and other visual effects, to create a visual and highly engaging experience.

CONTACT PETER

petermerrett.com/connect/



VISIT

<u>petermerrett.com</u>

CALL

+61 1300 76 50 30

EMAIL

team@petermerrett.com

CONNECT







The House of Wonderful PO Box 226, Oyster Bay, NSW 2225 Australia