

A man with short grey hair, wearing a blue blazer over a black t-shirt, is sitting on a large rock. He is smiling and looking towards the camera. The background consists of more large, mossy rocks.

# SIGNATURE WONDER PROGRAMS

WITH PETER MERRETT



KEYNOTES, WORKSHOPS  
AND EXTENDED EXPERIENCES

**AUSTRALIA'S 2024 KEYNOTE SPEAKER OF THE YEAR**



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A WONDER EXPERIENCE  
WITH PETER MERRETT

# BRINGING WONDER BACK TO LIFE

KEYNOTE, WORKSHOP OR  
EXTENDED HALF-DAY PROGRAM



We call you Memorable Mister Merrett. It's been 2 years since your keynote and we still talk about it today!



**TRACY FLISSAR**

Vice President



## HOW TO INSPIRE AN ADORED TEAM AND CUSTOMER CULTURE WITH HOSPITALITY MAGIC

Welcome to an immersive and refreshing wonder experience, with deeply meaningful insights to stand out with heart, presence and imagination. Savour a spacious and soul-warming environment to rediscover your sense of wonder - then sit back and relish the transforming ways to make your team and customer experience radiate with uncomplicated joy.

### Enjoy discovering how to:

- ★ Lead an adored culture filled with appreciation and joyful team spirit.
- ★ Inspire best-in-class customer service innovation and differentiation.
- ★ Establish a radiant workplace with imagination, connection and presence.

### Other goodies for your inspiration

Everyone will leave with a new set of wings, feeling refreshed and inspired having also learnt the secrets to:

- ✓ Nurture a thriving workplace through curiosity, fun and play.
- ✓ Create clear competitive advantage through wizardry word magic.
- ✓ Apply luxury hotel methods of performing every day delight.

Bringing Wonder Back to Life is an ideal stand alone event **keynote, workshop,** or can be customized as an **extended half-day program.** All highly tailored to your timings, requirements and specific outcomes.



A WONDER EXPERIENCE  
WITH PETER MERRETT

# LEADING WITH **WONDER**

KEYNOTE, WORKSHOP OR  
EXTENDED HALF-DAY PROGRAM



Such a heart-warming message. My all-time favourite session over 10 years attending the SHFM conference.



**MICHAEL FRANKLIN**

Director ConocoPhillips



SOCIETY FOR HOSPITALITY  
AND FOODSERVICE MANAGEMENT

## BECOME AN EMPLOYER OF CHOICE THROUGH THE SUPERPOWER OF HUMAN-SPIRITED LEADERSHIP

Welcome to a revitalising and thought-provoking wonder experience, with international best-practice examples of becoming a role model leader. Savour inspiring methods to embrace the modern workplace and become known as an employer of choice. Recharge your senses to lead an adored culture with humility, appreciation and recognition.

### Enjoy discovering how to:

- ★ Positively uplift your culture through the craftsmanship of care.
- ★ Attract and retain employees with human-spirited leadership.
- ★ Become an employer of choice with best-practice authenticity.

### Other goodies for your inspiration

Everyone will leave with a new set of wings, feeling refreshed and inspired having also learnt the secrets to:

- ✓ The backstage magic performed by luxury hotel leaders.
- ✓ Lead memorable meetings, performance reviews and onboarding.
- ✓ Inspire best-in-class customer service through the habit of gratitude.

Leading with Wonder is an ideal stand alone event **keynote, workshop**, or can be customized as an **extended half-day program**. All highly tailored to your timings, requirements and specific outcomes.



A WONDER EXPERIENCE  
WITH PETER MERRETT

WIZARDRY  
**WORD MAGIC**

KEYNOTE, WORKSHOP OR  
EXTENDED HALF-DAY PROGRAM



The feedback  
was off the charts!  
I would say Peter is  
one of the top five  
Customer Service  
speakers. Not just in  
Australia, but the  
world!



**DALE BEAUMONT**

Chief Executive Officer

**BusinessBlueprint**

## DISCOVER THE SECRETS TO SPARK MAGNETIC CONNECTION THROUGH EXPRESSION

Welcome to a deeply refreshing and uplifting wonder experience to inspire, invigorate and differentiate your brand, products and services – with wizardry word magic. Learn the simplistic ways of elevating your credibility, connection, and profitability, and shine a new bright light of expression across your business.

### Enjoy discovering how to:

- ★ Inspire competitive advantage through the power of words.
- ★ Create irresistible team and customer connection through expression.
- ★ Add transformative brand and business value without spending a Cent.

### Other goodies for your inspiration

Everyone will leave with a new set of wings, feeling refreshed and inspired having also learnt the secrets to:

- ✓ The persuasive expression of professional chefs.
- ✓ Best in class word creativity of adventurous brands.
- ✓ Daring to be different and taking the time to think.

Wizardry Word Magic is an ideal stand alone event **keynote, workshop**, or can be customized as an **extended half-day program**. All highly tailored to your timings, requirements and specific outcomes.



**A DAY OF WONDER**  
WITH PETER MERRETT

# WONDERLICIOUS

FULL DAY LEARNING EXTRAVAGANZA





A must experience  
for any business  
that wants to  
increase employee  
and customer  
engagement.



**BELINDA FALZON**

Chief Operating Officer

**KINGP/N**

## UNCOVER THE LOST RECIPES OF LIFE, LEADERSHIP AND SERVICE WITH WONDER

Welcome to a joyful and liberating full day learning extravaganza like you've never experienced before. Feast upon this full-of-surprises spectacular with one simple goal - to rediscover your sense of wonder and make your business stand-out for all the right reasons. This is definitely not another training session, but a moment of great celebration, imagination and culture transformation. Relish copious amounts of refreshing encouragement and inspiration - to create a vibrant human-spirited culture with best-in-class customer service.

### Enjoy discovering how to:

- ★ Uplift, connect and lead a culture with heart and joyful team spirit.
- ★ Inspire best-in-class customer service innovation and differentiation.
- ★ Establish a radiant workplace with imagination, connection and presence.

### Other goodies for your inspiration

Everyone will leave with a new set of wings, feeling refreshed and inspired having also learnt the secrets to:

- ✓ Nurture a thriving workplace through curiosity, fun and play.
- ✓ Create clear competitive advantage through wizardry word magic.
- ✓ Apply luxury hotel methods of performing every day delight.

Wonderlicious is a fully customized, immersive and interactive **full day of wonder** learning experience. All highly tailored to your timings, requirements and specific outcomes.



A WONDER EXPERIENCE  
WITH PETER MERRETT

# BE THE VOICE OF WONDER

WORKSHOP, EXTENDED HALF-DAY PROGRAM  
OR ONE-TO-ONE COACHING



Peter captured our attention the moment we walked into the workshop and the excitement of his magic touch never stopped.



**REBECCA HANNER**

Senior Vice President



**CUSHMAN &  
WAKEFIELD**

## TRANSFORMATIVE TECHNIQUES FOR SPEAKING AND PRESENTING WITH INFLUENCE

Do you have an important presentation or pitch coming up that could benefit from some refreshing support? Would you like to engage your audience and amplify your speaking influence in the spotlight?

Welcome to an uplifting learning experience to help you plan, prepare and perform your next presentation, pitch with confidence. This is a workshop filled with an array of impactful tips, tricks and methodology that Peter has learned from performing in 11 countries, as a Professional Speaker.

### Enjoy discovering how to:

- ★ Make your next presentation stand-out for all the right reasons.
- ★ Structure content and prepare a memorable opening and closing.
- ★ Practice vocal pace, volume, tonality, pausing and body language.

### Other goodies for your inspiration

Everyone will leave with a new set of wings, feeling refreshed and inspired having also learnt the secrets to:

- ✓ Map out and prepare audience engagement and connection.
- ✓ Warm-up and breathing techniques to find calm composure.
- ✓ Create slides that inspire and support your message.

*Be the Voice of Wonder* is a fully customized program, that can be delivered as a **group workshop**, an **extended half-day program** or as a **one-to-one coaching** experience. All highly tailored to your timings, requirements and specific outcomes.



## PROGRAM DESIGN AND DELIVERY STYLE

Peter's programs are immersive, refreshing and emotionally connecting. His top focus is to ensure his audience has an impactful and memorable experience that lives on way past the event day.

### LOVE

Every program is a work of love and heart. Performed with playful and engaging interaction. To provide renewed focus, connection, and inspiration.

### CONNECTION

From a boardroom of ten to an auditorium of several thousand, Peter creates a welcoming, inviting and intimate campfire environment.

### MEANING

A distinct difference with his delivery, he never talks 'to' only 'with' his audience. Peter uses props and other visual effects, to create a visual and highly engaging experience.

### CONTACT PETER

[petermerrett.com/connect/](http://petermerrett.com/connect/)



# READY FOR SOME WONDER?

**VISIT**

[petermerrett.com](http://petermerrett.com)

**CALL**

+61 1300 76 50 30

**EMAIL**

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**CONNECT**



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