

**A WONDER WORKSHOP**  
WITH PETER MERRETT

*Awakening*  
**WONDER**

**INSPIRE A TEAM AND CUSTOMER SERVICE  
CULTURE WITH MOMENTS OF MAGIC**

**PETERMERRETT.COM**

I have never  
seen the team  
so energised and  
raring to go!



**BEN BOOKER**

General Manager



## A WONDER WORKSHOP WITH PETER MERRETT

### *Awakening Wonder*

Welcome to an immersive, playful and interactive learning experience, that is filled with deeply meaningful takeaway insights. Savour a timely magical formula, with revitalising recipes to lead with heart, presence, and imagination.

This soul-warming workshop provides a spacious environment to reimagine, reconnect and transform your team and customer experience. Participants will leave with a new set of wings, to lift team spirit, customer loyalty and profitability - up through the roof.

#### **ATTENDEES WILL ENJOY DISCOVERING HOW TO:**

- ★ Uplift, connect and lead a culture with heart and joyful team spirit.
- ★ Inspire best-in-class customer service innovation and differentiation.
- ★ Establish a habit of gratitude to refresh and amplify their presence.

#### **OTHER GOODIES FOR YOUR INSPIRATION**

Attendees will depart feeling refreshed and inspired having learnt the secrets to:

- ✓ Bring curiosity, fun and play to work.
- ✓ Stand out through the imagination of words.
- ✓ Breathe fresh life through your customer experience.

#### **HOW THE WORKSHOP IS RUN**

Awakening Wonder is an ideal stand-alone 90-minute workshop experience, which can be fully tailored to an extended half-day programme.



## WORKSHOP DESIGN AND DELIVERY STYLE

Peter's workshops are immersive, refreshing and emotionally connecting. His top focus is to give his audience an impactful and memorable experience that lives on way past the event day.

### LOVE

Every workshop is a work of love and heart. Performed with playful and engaging interaction - to provide renewed focus, reconnection, and inspiration.

### CONNECTION

From a group of ten to several hundred, Peter creates a welcoming, inviting and interactive environment, like being together around a campfire.

### MEANING

A distinct difference with his delivery – he never talks 'to' only 'with' his audience. Peter uses props and other visual effects, to create a visual and highly engaging experience.

### CONTACT PETER

[www.petermerrett.com/connect/](http://www.petermerrett.com/connect/)