



LEADING WITH WONDER

MASTER THE CRAFTSMANSHIP
OF POSITIVE LEADERSHIP



The excitement of his magic touch never stopped from the second we walked into the room!



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A PETER MERRETT FUNSHOP

LEADING WITH WONDER

This Funshop provides a revitalising tonic by uncovering what positive leadership means and looks like. You can expect extra servings of simple, high-impact and thought-provoking best practice leadership ideas and examples, with all the trimmings. Equip your leaders with Wonderful touches of craftsmanship to elevate a culture of team-spirited service excellence. Confidently enhance your approach to customer experience by ensuring your employees feel special, involved and appreciated.

RELISH THREE WONDERFUL GEMS

In this fun and interactive learning experience, attendees will love:

- ★ The impact of delivering business with heart through positive leadership.
- ★ The theory of 'Butterflies in a Jar' and the results of **Leading with Wonderful**.
- ★ Techniques to joyfully transform customer experience through the habit of gratitude.

OTHER GOODIES FOR YOUR INSPIRATION

Attendees will leave this Funshop refreshed and with renewed ways of **Leading with Wonderful**, having learnt the secrets to:

- ★ Creating leadership magic as achieved by luxury hotels.
- ★ The impact of prioritising people over process.
- ★ Hosting amazing meetings and appraisals.
- ★ Creating the best first day for a new employee and maintain the momentum.
- ★ Elevating a wonderful team spirit 'backstage and onstage'.

HOW THE FUNSHOP IS RUN

Leading With Wonderful is an ideal stand-alone 90-minute Funshop experience or can be an extended, customized half-day program.